



مجموعة شركات السيتيزن
CITIZEN GROUP OF COMPANIES



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Since : 2009



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"Quality is Our Signature."

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COMPANY
PROFILE



DUBAI - SHARJAH - ABU DHABI

Our Services

Cleaning | Security | Office Boy | Pest Control & Disinfection | External Glass Cleaning
Maid Services | Building Maintenance MEP | Water Tank Cleaning | Lifeguard Services

www.citizengroup.ae

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ABOUT US WHO WE ARE

THE CITIZEN DIFFERENCE

Citizen Group of Companies is a Dubai-based integrated facilities management provider with over **18+ years** of proven excellence, serving both private and government clients across all emirates of the **UAE since 2009**.

We deliver comprehensive, end-to-end solutions, including cleaning, security, pest control, water tank cleaning, lifeguard services, and building maintenance. As a BICSc-certified partner and an **ISO 9001:2015, ISO 14001:2015, and ISO 45001:2018** certified organization, we are committed to upholding the highest international standards.

Operating 24/7, our dedicated team combines eco-friendly practices with advanced technology and equipment to provide reliable, sustainable, and fully customized facility management solutions tailored to your operational requirements.



CREDIBILITY

Earned through trust.



INTEGRATED SOLUTIONS

One trusted partner. Every service.



TENACITY

Committed to every task.



INTEGRITY

Honest. Reliable. Professional.



ZERO COMPROMISE

Zero Risk. Zero Complaint.



EXCELLENCE

Delivering our best, every day.



NEVER STOP IMPROVING

Continuous innovation and customer satisfaction.



LEADERSHIP MESSAGE

Trusted by hundreds of clients across the UAE - Delivering quality, reliability, and excellence

Mr. Mohamed Aslam

Managing Director

Citizen Group, led by Mohamed Aslam, upholds the highest industry benchmarks across cleaning, security, pest control, and maintenance services UAE-wide through ISO-aligned standards, rigorous audits, and an uncompromising commitment to client satisfaction.

"Excellence is not a one-time achievement- it is a daily commitment embedded in every task, every team and every client relationship we hold"

Quality & Standard

35 yrs+ Experience setting the Benchmark for Service Excellence across the UAE

Mr. Mohamed Malik

Executive Director

Mohamed Malik drives Citizen Group's global talent strategy by identifying and onboarding compliance-certified professionals from South Asia and Southeast Asia, building a deeply specialised, low-attrition workforce engineered for excellence across facilities management, security operations, and technical maintenance.

"The right person, precisely trained, placed in the right role — that is the foundation of every reliable service we deliver."

Global Recruitment - Structured Training- Certified Staff - Industry Specialists - Low Attrition

Mr. Yasir Arabath

General Manager

Since 2009, Yasir Arabath has served as the operational backbone of Citizen Group, overseeing end-to-end service delivery across commercial, residential, and industrial clients, shaping a culture of reliability, discretion, and rapid responsiveness across thousands of successfully executed projects.

"Thirty years in this industry has taught me that trust is earned service by service, and we protect that trust with everything we do."

Est. 2009- Facilities Management - Rapid Response - B2B & Residential - Contract Excellence.



The Citizen Group Difference

Certified Excellence

BICSc Partner, ISO 9001:2015, SIRA licensed, Dubai Municipality approved. Internationally recognized credentials backing everything we do.

Eco-Friendly Approach

All operations use eco-friendly, sustainably sourced products from reputable suppliers. Green cleaning for a greener future.

18+ Years of Trust

Since 2009, we've built lasting partnerships across UAE. Our track record speaks: thousands of satisfied clients from both private and government sectors.

24/7 Operations

Round-the-clock service availability. Our teams respond rapidly to emergencies and maintain continuous protection for your assets.

Tailored Solutions

Every client is unique. We assess, propose, and deliver customized services aligned precisely with your specific requirements and budget.

Expert Workforce

2,000+ trained, certified, and background-checked professionals. Friendly, skilled, and dedicated to excellence in every task.



OUR MISSION

To deliver innovative and sustainable facility management solutions that empower businesses and communities to thrive. We are committed to excellence in every service, building trusted partnerships and creating safe, efficient, and high-performing environments.

With over 18+ years of proven excellence, we stand as a trusted long-term partner committed to your success.



OUR VISION

To be a leading force in Integrated Facilities Management across the UAE and beyond, delivering innovative, reliable, and sustainable solutions while building a legacy of trust and excellence that endures for generations.



OUR VALUES

We redefine facility management by going beyond traditional cleaning and maintenance, transforming workplaces into efficient and sustainable environments. Backed by technology, continuous innovation, and strong partnerships across the UAE, we deliver measurable value.



Comprehensive Facility Management Services



Cleaning Services

BICSc certified. Residential, commercial & industrial. Ecofriendly products. Daily, weekly & deep cleaning.



Security Services

ISO 9001:2015 certified. SIRA licensed. 24/7 surveillance. Trained guards for private & government sectors.



Pest Control

Integrated Pest Management (IPM) solutions across the UAE. We provide safe, eco-friendly, and effective treatments for bed bugs, termites, rodents, crawling insects, and flying pests, ensuring long-lasting protection.



Water Tank Cleaning

Advanced technology & ecofriendly disinfectants. Deep cleaning, bacteria removal & water purity restoration.



Lifeguard Services

Certified lifeguards for pools, beaches & water parks. 24/7 real-time monitoring. Emergency response ready.



Building Maintenance / MEP

Mechanical, Electrical & Plumbing. Preventive & corrective maintenance. Fullservice building upkeep.



PROFESSIONAL CLEANING FOR EVERY SPACE

التنظيف التجاري

نقدم حلول تنظيف تجارية متميزة تحول أماكن العمل إلى بيئات نظيفة وعالية المستوى، مع الدقة والاهتمام بأدق التفاصيل.

Commercial Cleaning

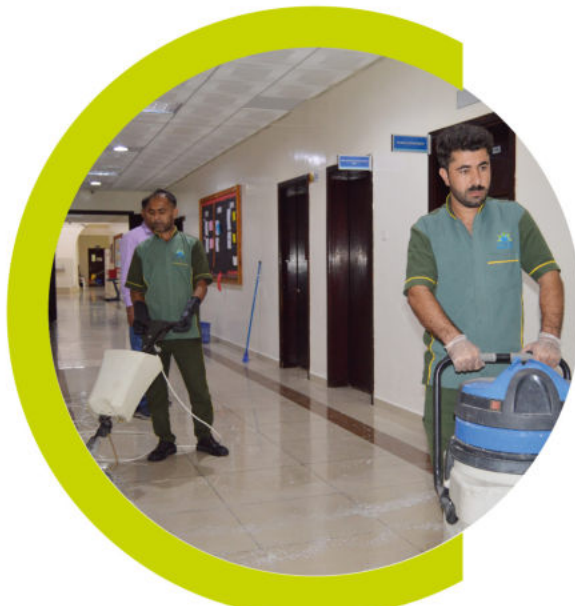
Delivering premium commercial cleaning solutions that transform workplaces into immaculate, high-standard environments with precision and attention to detail.

التنظيف السكني

نوفر خدمات تنظيف احترافية للشقق والفلل والمنازل، لضمان أعلى مستويات النظافة والراحة وفقاً لأفضل المعايير.

Residential Cleaning

Providing professional cleaning services for apartments, villas, and residences, ensuring superior hygiene and comfort aligned with the highest standards.



PROFESSIONAL CLEANING FOR EVERY SPACE

التنظيف الصناعي

نقدم خدمات تنظيف متخصصة للمصانع والمرافق التشغيلية باستخدام معدات متطورة وإجراءات سلامة صارمة.

Industrial Cleaning

Offering specialized industrial cleaning services for factories and operational facilities, utilizing advanced equipment and strict safety protocols.

تنظيف الواجهات الزجاجية الخارجية

تنظيف الواجهات الزجاجية وواجهات الستائر الزجاجية للمباني والأبراج المرتفعة

External Glass Cleaning

Executing high-rise facade and glass curtain wall cleaning through certified rope-access teams, ensuring safety, efficiency, and exceptional results.



CITIZEN PROFESSIONAL CLEANING FOR EVERY SPACE

KEY SERVICE HIGHLIGHTS

- © Residential Building & Villa Cleaning
- © Commercial, Office, Mall & Retail Cleaning
- © Deep, Premium & Specialized Cleaning
- © School, Nursery, College & University Cleaning
- © Mosque, Apartment, Warehouse & Factory Cleaning
- © Post-Construction & Move-In/Move-Out Cleaning
- © Carpet, Upholstery, Glass & Facade Cleaning
- © Housekeeping, Office Boy/Girl, Helpers, Watchmen & Steward Services

عمال الدعم

نوفر طاقم دعم متخصص لضمان سير العمليات اليومية بسلاسة وكفاءة.
مدرب للمساعدة في مختلف المهام باحترافية وموثوقية عالية.

SUPPORTING STAFF HELPER

Dedicated support staff available always to ensure smooth and efficient daily operations.

Trained to assist across various functions with professionalism and reliability.



CITIZEN OFFICE BOY SERVICES

مساعدو المكاتب

نقدم خدمات عمال المكاتب المحترفين لدعم العمليات اليومية، والحفاظ على النظافة، وضمان بيئة عمل منظمة.
يتولى فريقنا المدرب مهام المكتب، وتقديم المرطبات، وتوصيل الطلبات، وتقديم الدعم العام لضمان سير أعمالكم بسلاسة وكفاءة.

Office Assistants

We provide professional Office Boy/Girl Services to support daily operations, maintain cleanliness, and ensure a well-organized workplace.

Our trained staff handle office tasks, refreshments, deliveries, and general support to keep your business running smoothly and efficiently.



SIRA-CERTIFIED EXPERT SECURITY PERSONNEL



INTEGRATED SECURITY SOLUTIONS

حراسة الأمن

نوفر أفراد أمن مدربين ومرتبين للزي الرسمي، لضمان التحكم الفعال في الدخول وحماية المواقع على مدار ٢٤ ساعة طوال أيام الأسبوع.

MANNED GUARDING

Providing highly trained, uniformed security personnel for effective access control and 24/7 premises protection.

الدوريات المتنقلة

نقوم بعمليات دورية منتظمة بالمركبات حول محيط المواقع ونقاط الدخول الرئيسية لتعزيز التواجد الأمني الميداني.

MOBILE PATROLS

Conducting regular vehicle patrols across property perimeters and key access points to enhance on-ground security presence.



INTEGRATED SECURITY SOLUTIONS

المراقبة عبر الكاميرات

نستخدم أنظمة كاميرات متطورة مع المراقبة و التسجيل الفوري لضمان إشراف أمني مستمر وفعال.

CCTV SURVEILLANCE

Deploying advanced camera systems with real-time monitoring and recording to ensure continuous security oversight.

أمن الفعاليات

نقدم إدارة أمنية احترافية للفعاليات المؤسسية والمؤتمرات والتجمعات الكبيرة، لضمان السلامة وسلاسة سير الحدث.

EVENT SECURITY

Delivering professional security management for corporate events, conferences, and large-scale gatherings, ensuring safety and seamless operations.





LIFEGUARD SERVICES

أبرز مميزات الخدمة

- * منقذون معتمدون
- * إشراف على حمامات السباحة
- * سلامة الشواطئ والمنزهات المائية
- * مراقبة فورية على مدار الساعة
- * استجابة للطوارئ وإسعافات أولية
- * قابل للتوسع ليناسب أي حجم منشأة



KEY SERVICE HIGHLIGHTS

- * Certified Lifeguards
- * Swimming Pool Supervision
- * Beach & Water Park Safety
- * 24/7 Real-Time Monitoring
- * Emergency Response & First Aid
- * Scalable to Any Size Facility



BUILDING MAINTENANCE (MEP)

الدقة. الأداء. الاعتمادية

- * صيانة الأنظمة الميكانيكية
- * أعمال وتحديثات كهربائية
- * خدمات السباكة والصرف الصحي
- * صيانة أنظمة التكييف والتهوية
- * الصيانة الوقائية والتصحيحية
- * عمليات التفتيش على الامتثال والسلامة



PRECISION. PERFORMANCE. RELIABILITY

- * Mechanical Systems Maintenance
- * Electrical Works & Upgrades
- * Plumbing & Drainage Services
- * HVAC Systems Servicing
- * Preventive & Corrective Maintenance
- * Compliance & Safety Inspections
- * Maintenance Excellence, Every Day.





PEST CONTROL & STERILIZATION DISINFECTION SERVICES

خدمات مكافحة الآفات

خدمات مكافحة الآفات الأفضل في الإمارات العربية المتحدة. نستخدم فرقنا المتخصصة أساليب فعالة للغاية وصديقة للبيئة للقضاء على القوارض والحشرات والنمل الأبيض وبق الفراش والنمل والدبابير والذباب والصراصير..

- * العقارات السكنية
- * المباني التجارية
- * المنشآت الصناعية
- * الفنادق والمطاعم
- * المدارس والمستشفيات
- * السوبرماركت والهايبرماركت وسكن العمال

PEST CONTROL SERVICES

Top-ranked pest management across the UAE. Our expert teams employ highly effective, eco-friendly methods to eliminate rodents, insects, termites, bedbugs, ants, wasps, flies, and cockroaches.

- * Residential Properties
- * Commercial Buildings
- * Industrial Facilities
- * Hotels & Restaurants
- * Schools & Hospitals
- * Supermarket, Hypermarket, Labour Camp
- * Disinfection & Sterilization Services

"Quality is Our Signature."



WATER TANK CLEANING & PIPELINE DISINFECTION

تنظيف خزان المياه

نعيد تعريف تنظيف خزانات المياه بحلول متطورة. نؤوي الخزانات البكتيريا والطحالب والرواسب، ونحن نعيد نقاء المياه بالكامل باستخدام تقنيات متقدمة ومطهرات صديقة للبيئة.

- * فحص الخزانات العميق
- * إزالة البكتيريا والتطهير
- * تنظيف الرواسب
- * القضاء على الطحالب
- * اختبار جودة المياه
- * الامتثال لمعايير الصحة والسلامة

WATER TANK CLEANING

Redefining water tank cleaning with cutting-edge solutions. Tanks harbor bacteria, algae, and sediment — we restore complete water purity using advanced technology and eco-friendly disinfectants.

- * Deep Tank Inspection
- * Bacterial Removal & Disinfection
- * Sediment Cleaning
- * Algae Elimination
- * Water Quality Testing
- * Health & Safety Compliance

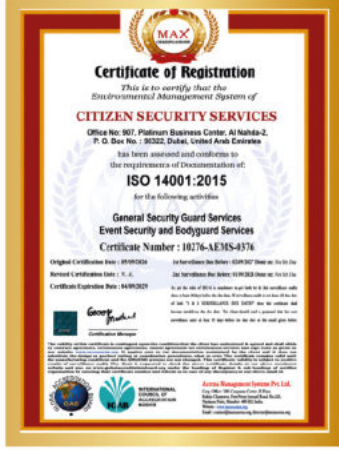
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TECHNICAL TEAM



FLEET TEAM



Citizen Group

Organization Structure

